

## **Shipping**

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### ★ **Item Availability**

#### **Out of Stock:**

NeckTITE Magic, LLC makes every effort to ensure that the beauty product we feature is in stock. In the rare instance we are out of stock, you will be notified when you click ADD TO BAG. Your credit card will not be charged until such time as the order is filled.

**Please note: expected shipment times are based on when an item is expected to leave our warehouse, not when the item will arrive at its final shipping destination.** After your order leaves our warehouse, delivery times vary according to the shipping method you select during checkout and the location of your shipping address.

You will not be billed for items purchased with a credit card until the items have shipped. However, you may be billed for items purchased with a debit or bank card immediately upon order confirmation.

#### **In-Stock Item:**

Most orders begin shipping as soon as your online purchase is completed. Item(s) are shipped once your payment is approved, and the receiving address is verified.

Here's an example: If you place your order on Monday that leaves the warehouse in 1-2 full business days, it will leave the warehouse by end-of-day Wednesday. After your order leaves our warehouse, delivery times vary according to the shipping method you select during checkout and the location of your shipping address. Please note that business days are Monday-Friday, not including federal holidays in the United States.

#### **Backorder Items:**

We know how much you want your beautiful new look and we will be the first to say, A Backorder is shipped directly to you once it's back in stock. We'll let you know the moment it's on the way to you via e-mail.

*We make every effort that our beauty product on [www.necktitemagic.com](http://www.necktitemagic.com) is In-Stock and ready to ship direct to your front door.*

## ★Shipping Information (U.S., Hawaii & Alaska)

NeckTite Magic.com offers **FREE USPS 1<sup>st</sup> Class Domestic Shipping** (including Hawaii & Alaska) on any NeckTite Magic order totaling \$39 and over (excluding taxes.)

**Orders over \$39 always ship for free – no promotion code needed.**

### **Delivery Times:**

Orders must be placed by 12pm EST to start processing on the same day. Processing time usually takes 1 business day. Delivery times are based on orders placed between Monday – Friday.

### **U.S., Hawaii & Alaska:**

For shipments to U.S., including Hawaii & Alaska, we offer USPS 1<sup>st</sup> Class (4-5 business days), Priority (2-3 business days) and Priority Express (overnight shipping services.)

Orders \$39 and over will be shipped free of charge USPS 1<sup>st</sup> Class Domestic Shipping.

### **Canadian Shipping:**

Canadian Shipping is considered International Shipping. We deliver USPS Priority (6-10 business days), Priority Express (1-3 business days) and 1<sup>st</sup> class. However, delivery time varies based on the destination/zip code. Allow approximately 14 business days.

### **International Shipping:**

[www.necktitemagic.com](http://www.necktitemagic.com) ships to the contiguous 48 U.S. states; Alaska, Hawaii, Puerto Rico, Canada and the U.K.

Shipping to other international destinations and U.S. territories (such a Guam) please contact us directly.

### **APO/FPO/DPO Military Addresses**

All shipments to APO, FPO and DPO are unavailable at this time.

## ★Shipping Rules and Restrictions

Orders are shipped on business days only. Business days are Monday – Friday, excluding federal holidays in the United States. Your actual shipping and handling costs will automatically compute on the Shipping Options page of checkout.

**Business Days & Holidays:**

All orders ship Monday - Friday, excluding federal holidays within the United States. Orders must be placed by 12pm Eastern Standard Time (EST) to be processed on the same business day otherwise it will be processed the next business day.

Packages do not ship from our warehouse on the following holidays:

- New Year's Day
- Martin Luther King Jr. Day
- President's Day
- Memorial Day
- 4th of July
- Labor Day
- Thanksgiving
- Christmas
- Veteran's Day (RI Only)

You will not be billed for items purchased with a credit card until the items have shipped. You may be billed for items purchased with a debit or bank card immediately upon order confirmation.

Please contact our Customer Care Team at [info@necktitemagic.com](mailto:info@necktitemagic.com) or call **1-855-900-NECK (6325)** if you have any questions. You may also refer to our **Contact Us** link at the top of our website home page.

*"We hope your finding all this information easy to read and understand – we strive to keep everything simple – who needs it complicated!"*

## ★ Estimated Delivery Dates

Shipping your item(s) on time is very important to us. For the most part, we calculate estimated delivery dates to help you find out when your order is expected to arrive. An estimated delivery date is a calculation of several factors, including;

- Availability
- Allocation time in our warehouse
- The shipping method you select
- The final shipping destination.

When we can accurately calculate estimated delivery dates, we'll provide them to you during checkout, as well as in your Order Confirmation email and Order History.

**Please note that Estimated Delivery Dates are estimates only, and are not guaranteed.**

Due to many factors, Estimated Delivery Dates can also change between the time you place the order and receive an order confirmation. We do our best to provide accurate estimates and provide you with several other resources for tracking your order, such as order detail and tracking links.

For more information visit our **shipping** information page.